



Cowlitz Black Bears GameDay Staff - Concessions Staff

Position: Concessions Staff

Supervisor: Concessions Manager/Operations manager

Hours: Part-time

Pay: Competitive minimum wage + tips

About the Cowlitz Black Bears: Established in 2010, the Cowlitz Black Bears are one of the 16 teams in the West Coast League. The West Coast League is a summer wood bat league based in the Pacific Northwest for college-eligible student-athletes. Recruiting players from around the nation, the Black Bears have been a staple in the Cowlitz Community, showcasing some talented players. Currently, the Cowlitz Black Bears have had 20 players that have moved on to play professionally. From June to August each year, the Cowlitz Black Bears will play approximately 30 home games, with each game drawing crowds of up to 1,500 fans. The Black Bears value personal and professional growth and are seeking candidates who will perform within the framework of the organization while showcasing their individual talents. We love baseball, and we love our community.

Job Description: We are seeking dedicated individuals to join our team as Concessions Staff for all home games of our summer baseball season. As a Concessions Staff member, you will play a crucial role in creating a positive and satisfying fan experience by handling food orders efficiently and delivering exceptional service in a fast-paced environment.

Responsibilities:

- Take food and beverage orders from fans, ensuring accuracy and efficient order processing.
- Maintain a high level of organization and speed during peak game time hours.
- Prepare and assemble food items in accordance with established recipes and quality standards.
- Handle and serve hot food, snacks, and beverages while adhering to food safety regulations.
- Provide exceptional customer service, including assisting fans with menu inquiries and ensuring their needs are met.
- Handle customer feedback and concerns with professionalism and courtesy.
- Accept payment for orders, provide correct change, and maintain cash drawer accuracy.
- Adhere to all cash handling and POS system procedures.

Qualifications:

- Must be at least 16 years of age
- Previous experience in a fast-paced, customer service-oriented environment, especially in food service preferred
- Knowledge of food safety and sanitation practices.
- Ability to work in a team environment by offering assistance and support to other concessions staff when needed.
- An up to date Washington State Food Handlers Card is required
- Ability to work efficiently and maintain a positive attitude during high-pressure situations.
- Strong communication skills and a friendly demeanor.
- Availability to work evenings, weekends, and holidays during the baseball season.

If you feel you are a good fit for this position and would like to learn more, please fill out our online application at www.cowlitzblackbears.com/employment/